

Notice for parents

1. Lost and found items

Please make sure to write your name on all of your belongings. We will send any named items by courier (paid by receiver) after you have contacted us. Please note that nameless items that we do not receive inquiries are disposed after one month.

2. Mobile phone policy

Our staff will keep all mobile phones during the camp. Phones can be used to contact home during a designated time in the evenings before going to bed.

3. Necessary medicine

If the camper needs medicine, please write instructions and name the medicines.

4. Injuries and illness

For small injuries such as scratches and cuts, we will give medicine according to doctor's instructions. If we would suspect a fracture due to falling off from the horse, we will take the camper to a hospital immediately. If the camper would have fever, diarrhea, cough or other symptoms of COVID-19, we will ask the camper to isolate from other kids until they are picked up. In this case we will contact the person given as the emergency contact.

5. Homesickness

Some children can feel homesick, especially in the evenings, but usually homesickness eases after the second or third day. Getting over the homesickness will support the child's growth and independence. Sometimes children can feel even sadder after talking on the phone and hearing their parents voice, thus to support the child's growth and help with overcoming homesickness, we ask you to keep the calls in moderation. On homesick nights, our friendly counselors will also support the children.

6. Food

We do not force anyone to eat things they dislike. However, we ask the campers to eat all served meals, as we do not want the food to go to waste. If your child does not know how to use chopsticks, or does not eat large portions, please inform us in advance. Please also inform us about allergies or diet restrictions in advance.

7. Handling personal information

We will only exchange contact information between children and will not publish any personal information in public. We will give out a participant's name list to the campers when going home. If you do not wish to have your child's name written, please indicate so on the application form.

8. Photo policy

Photos taken during the pony camp may be used on websites, newsletters, Facebook, Instagram, leaflet advertisements, etc. If you do not wish to have photos of your child used for the above listed purposes, please indicate so on the application form.

A dedicated photographer may participate the camp and sell professional photos at a later date. We will give you the website and login information at the end of the camp.

※The photoshoot service might be cancelled due to circumstances of the cameraman.

9. Posting photos on Instagram, Facebook and Nihon Trekking website

Photos of the camps may be updated on Instagram and Facebook during the camp.

10. Prohibited items at Pony Camp,

We want the campers to experience the camp fully, make new friends and enjoy things that you cannot do in your daily life. Game consoles and sweets are prohibited. If you bring gaming consoles or other prohibited items, we will keep the items for the duration of the camp.

11. Transportation by bus

We consider this pony camp as an educational environment, and cultivating manners in society is one of the important topics during our camp. We ask all parents to tell their children not to bother other people even on the highway bus when commuting to the camp or on the way back home. Our counselor will also be on the bus.

12. Emergency contacts outside business hours

Nihon Trekking reception hours: 9:00 to 17:30 (Tuesday holiday, calls will go to answering machine). In case of an emergency, please call 070-1002-4103.